

# FREQUENTLY ASKED QUESTIONS



Do you have any doubts? In this page you can find all the answers to the most frequently asked question and all the information you need to spend some days in our refuge.

## THE ROOMS

Do I need to take a sleeping bag with me?

You don't need to bring a sleeping bag. All our rooms are equipped with pillow, duvet and all the necessary bed linen. Everything gets cleaned at each guest change. In the room you will also find a small towel per person.

Do the rooms have a private bathroom?

None of our rooms have a private bathroom. Bathroom and shower are on the floor and are shared with the other guests. However, in the room you will find a washing basin with a little mirror.



## HOW TO REACH US

Is it possible to reach you by car?

It is not possible to reach us by car because the street has a no entry sign. Even if you are our guest, you can't get a special permission.

How can I reach you?

There are different possibilities to reach us.

From Vigo di Fassa you can take the cable car until Ciampedie and then walk for about 45 minutes on path number 540. It is an easy walk.

From Pera di Fassa you can take the chair lift until Pian Pecei (two trunks) and then walk for about 45 minutes on the "Path of the legends". It is an easy and family friendly walk, along which it is possible to read different legends about the surrounding mountains.

You can also reach us without taking any lifts, you will have to park in Muncion (there isn't a lot of parking there, so it is better to come early) and then walk for about 1 hour and a half on a paved road. This walk is the most demanding one, due to the difference in altitude.



## **SCHEDULE**

At what time are check-in and check-out?

It is possible to check-in after 3 p.m. and before 6 p.m. Check-out has to be made before 10 a.m. Anyway, it is possible to deposit your bags before and after these times.

At what time are dinner and breakfast?

The dinner, included with the half board treatment is served at 7 p.m. If you don't want to have half board you can also have dinner in our restaurant from 6 to 7,30 p.m. The breakfast buffet is open from 7 to 9 a.m.



## **CANCELLATION POLICY**

Is it possible to cancel my reservation and get back the deposit?

The deposit will not be returned under any circumstances. In case of cancellation made within 10 days of arrival, the deposit will be kept valid for a further reservation, based on availability, by the end of the current season and to be previously agreed. Otherwise, in case of cancellation after this date, the entire amount of the deposit will be retained. The amount CANNOT be transferred to other existing reservations.

If on the day of arrival fewer participants than the booked number should show up, the deposit will be retained for each absent participant. In the same way, if the reduction in the number of participants compared to the initial booking is communicated, the deposit will be deducted from the overnight stay of the other participants if it is possible to resell the canceled bed/s.

## OTHER INFORMATION

Is it possible to pay by card?

Of course, we accept payments by credit-cards.

Are dogs allowed?

We will be happy to host your dog, provided that it is well-behaved. For its stay we will ask you to pay an additional charge.

If you have further questions do not hesitate to contact us by email. Or if you need some information about the excursions in the area visit our website [www.gardeccia.it/gardeccia-hutt-summer](http://www.gardeccia.it/gardeccia-hutt-summer) or [www.rifugidelcatinaccio.it](http://www.rifugidelcatinaccio.it) where you can find many interesting ideas for your holiday among the wonders of the “Catinaccio”.

**WE ARE WAITING  
FOR YOU!**

